

## Appia Video Preflight Checklist

## First-Time Users

- The tools listed below are available on our Download page:  
<http://www.appiavideo.com/Download.html>

### The network has to be set up properly.

- Run the **System Compatibility Test** from the equipment and site you will be using.
- For the video session to work, the local network needs to be able to communicate with Appia's secure servers. Not every network will be ready to do this without some simple configuration first. If any adjustments are necessary, the System Compatibility Test will point system administrators in the right direction.

### There has to be enough bandwidth.

- Use the interactive **Bandwidth Chart** to estimate the bandwidth you will need for your session. The bandwidth available to your site is listed in the System Compatibility Test (Download Speed and Upload Speed).

### The PC, camera and headset/speakerphone have to meet the minimum requirements.

- The System Compatibility Test will also rate the effectiveness of your PC.
- Desktop users should use a headset or speakerphone to avoid causing audio feedback.
- See the **AVC User Guide** and the **AVC Quick Start Guide** on the Download page for more details.



<b>For a Resolution of...</b>	Up to 640x480	Up to 1280x720
<b>Use a PC with a...</b>	Dual Core processor	Quad Core processor
<b>Clock Speed</b>	2.0 GHz or higher	
<b>Operating System</b>	XP (SP 3 or higher), Vista (SP 1 or higher) or Windows 7	
<b>Memory</b>	1 GB or higher for XP, 2 GB or higher for Vista and Windows 7	
<b>Microsoft .NET</b>	3.5 or higher	
<b>Audio Card</b>	Physical or onboard	
<b>Video Card</b>	256 MB with acceleration	