

**SONY**

LCD Television 12M

**LIMITED WARRANTY** (U.S. ONLY)

SONY ELECTRONICS INC. ("SONY") warrants this product against defects in material or workmanship for the original and any subsequent end user owner(s) ("You" or "Your") for the time periods and as set forth below. Under this Limited Warranty, SONY will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished product. "Refurbished" means a product or part that has been returned to its original specifications. **These are Your exclusive remedies.** SONY does not warrant that the operation of the product will be uninterrupted or error-free.

Term: One (1) year from the original date of purchase of the product (or ninety (90) days from original date of purchase for commercial use). This Limited Warranty is transferable. However, any transfer of this product does not extend the term. **A copy of the dated receipt or bill of sale from the original end user purchase is required to determine coverage. Online auction confirmations are not accepted for warranty verification.**

Product Coverage: Only the hardware components packaged with the Product are covered. Technical assistance for hardware or software usage and any software products are not covered. Any software is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty. When a product or part is exchanged, the original item becomes SONY's property. Any replacement product provided under this limited warranty may vary in the color and/or cosmetic design from the original product and may not include any original engraving or similar customization.

Instructions: You must contact SONY or an authorized servicer prior to returning any product for warranty service. SONY will not reimburse You for service performed by others. Unless otherwise instructed by SONY or an authorized servicer, You must deliver the product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to the facility specified by SONY.

For specific instructions on obtaining warranty service for your product,

**Visit SONY's Web Site: [www.sony.com/support](http://www.sony.com/support)  
Or call the Sony Customer Information Service Center  
1-800-222-SONY (7669)**

**For an accessory or part not available from Your authorized dealer, call:  
1-800-488-SONY (7669)**

If You purchased an extended service plan, please refer to the service plan for the coverage, duration and terms of service as they are not governed by this Limited Warranty.

Repair/Replacement Warranty: This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for ninety (90) days, whichever is longer.

*(See reverse for additional terms and conditions.)*

Printed in U.S.A.

Limitations: This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary consumer use; it does not cover product issues caused by any other reason, including but not limited to, (i) product issues due to acts of God or nature; (ii) misuse; (iii) accidental damage, including contact with liquid, extreme heat or foreign material; (iv) customer installation, set up adjustments or signal reception issues; (v) limitations of technology; (vi) modification of or to any part of the SONY product, including the antenna; (vii) cosmetic damage; (viii) use or installation inconsistent with the owner's manual and other SONY instruction; (ix) use of parts or peripherals not recommended by SONY; damage caused by servicing not authorized by SONY or third-party calibration; or (x) damage caused by computer or internet viruses, bugs, worms or Trojan Horses. This Limited Warranty does not cover up to .01% pixel outages (small dot picture elements that are dark or incorrectly illuminated). A Display contains hundreds of thousands of individual pixels. Displays typically contain a small number of pixels that do not function normally.

This Limited Warranty does not cover SONY products sold "AS IS", "Open Box", "WITH ALL FAULTS" or similar notations and does not cover consumables (such as fuses or disposable batteries). SONY will not replace missing components from any package purchased "AS IS", "Open Box" or through an online auction. This Limited Warranty is invalid if the factory-applied serial number has been altered or removed from the product. This Limited Warranty is valid only on products purchased and located in the United States (excluding territories) or United States military facilities. SONY specifically does not represent that it will be able to repair any product under this warranty or make a product exchange without risk to or loss of programs or data.

LIMITATION ON DAMAGES: SONY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT NOR SHALL RECOVERY OF ANY KIND AGAINST SONY BE GREATER THAN THE PURCHASE PRICE OF THE PRODUCT.

DURATION OF IMPLIED WARRANTIES: EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. WITH RESPECT TO COMMERCIAL PURCHASERS, ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED AND DISCLAIMED.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to You. This Limited Warranty gives You specific legal rights and You may have other rights which vary from state to state.

No Sony reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.



**SONY**

PROFESSIONAL SOLUTIONS OF AMERICA

THIS PRODUCT IS FOR PROFESSIONAL USE

**LIMITED PRODUCT WARRANTY**

SONY ELECTRONICS INC. ("Sony") warrants this Product against defects in material or workmanship, as follows:

<b>A. Labor:</b>	For a period of ninety (90) days from the date of purchase, Sony will, at no charge, repair this Product if determined by Sony to be defective. After the warranty period, the Purchaser must pay all labor charges.	
<b>B. Parts:</b>	For a period of one (1) year from the date of purchase Sony will, at no charge, supply new or rebuilt replacements for parts determined by Sony to be defective. After the warranty period, the Purchaser must pay all parts charges.	
<b>C. Territory</b>	Warranty coverage is only valid within the United States, excluding territories.	
<b>D. Exceptions:</b>	Exceptions or limitations to the preceding labor and parts warranty coverage on selected Products are as follows:	
<b>Storage Products</b>		
<b>PRODUCT MODEL SERIES</b>	<b>LIMITED WARRANTY COVERAGE PERIOD</b>	
• DSR Recorder/Player (Including MD Series)	• Labor • Parts	One (1) year One (1) year, except a) VTR Drum assembly, which is warranted for ninety (90) days, and b) DSR-85 VTR Drum Assembly, which is warranted for 1500 Drum rotation hours or ninety (90) days, whichever occurs first.
• DNW Recorder/Player	• Parts	One (1) year, except hybrid Hard Disk Drive which is warranty for five (5) years.
• DVW Recorder/Player	• Parts	One (1) year, except DVW Mid-Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 1,000 hours, and if operating hours exceeds 1,000 then credit towards replacement prorated as follows:  $\text{Credit} = \frac{\text{Current Assy Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$
• MSW Recorder/Player	• Parts	One (1) year, except MSW Rotary Upper Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 1,000 hours and if operating hours exceeds 1000 then credit towards replacement prorated as follows:  $\text{Credit} = \frac{\text{Current Assy Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$
• HDW/BVW/PVW/UVW Recorder/Player	• Parts	One (1) year, except Rotary Upper Drum Assembly and HDW Mid-Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 500 hours and if operating hours exceeds 500 then, credit towards replacement prorated as follows:  $\text{Credit} = \frac{\text{Current Assy Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{1,000 \text{ Hours}}$
• PDW Recorder/Player SD & HD 422 Versions • PDW-F1600 HD422 Recorder/Player • PDW-D1 Drive Unit (MPEG IMX/DVCAM)	• Labor • Parts	One (1) year One (1) year, except the Optical Drive System which consists of the BRD-P1, BRD-P2, BRD-P200 assemblies, optical laser block, loader and seek motor which are warranted for seven (7) years parts & labor.
• PDW-F30, F70, F75 Recorder/Player • PDW-U1 Drive Unit	• Labor • Parts	Two (2) years Two (2) years Product warranty inclusions: • Priority Depot service. • Periodic maintenance performed per manufacture specifications. • Software support including priority telephone support. • Toll-free telephone technical support during normal business hours; 8:30 A.M. -8 P.M. EST (English language) or 8:30 A.M. - 5:00 P.M. EST (Spanish language) except Sony holidays.
• PDW-70MD,75 MD Recorder/Player	• Labor • Parts	Two (2) years Two (2) years • Priority Depot service. • Periodic maintenance performed per manufacture specifications. • Software support including priority telephone support. • Toll-free telephone technical support during normal business hours; 8:30 A.M. -8 P.M. EST (English language) or 8:30 A.M. - 5:00 P.M. EST (Spanish language) except Sony holidays.
• PMW-EX30	• Labor	One (1) year



PROFESSIONAL SOLUTIONS OF AMERICA

THIS PRODUCT IS FOR PROFESSIONAL USE

**LIMITED PRODUCT WARRANTY**

<ul style="list-style-type: none"> <li>• SRW Recorder/Player</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                  One (1) year, except the Drum Assembly which is covered for 3,000 operating hours. Full credit towards replacement is provided for one (1) year or 1,500 hours whichever occurs first. Thereafter, credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (3,000 \text{ Hours} - \text{greater of Actual Head Usage Hours or } 1,500)}{1,500 \text{ Hours}}$
<ul style="list-style-type: none"> <li>• J/JH Series Compact Player</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	<p>One (1) year, except the VTR Drum assembly, which is warranted for ninety (90) days</p>
<ul style="list-style-type: none"> <li>• GY Series DTF Data Tape Drive</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	<p>One (1) year, except Upper Drum Assembly, which is warranted for 2,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards Upper Drum replacement provided for the first 1,000 hours and if operating hours exceeds 1000 then credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (2,000 \text{ Hours} - \text{Actual Head Usage Hours})}{1,000 \text{ Hours}}$
<ul style="list-style-type: none"> <li>• CSM Library, PDJ series XDCAM Cart</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year on-site</p>
<ul style="list-style-type: none"> <li>• SAIT (stand alone) and CSMADR Library Drives</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years                  Three (3) years, exchange program included</p>
<ul style="list-style-type: none"> <li>• MAV Server</li> <li>• STAS-10/SIU-80 FlexSys</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	<p>One (1) year, except Hard Disk Drive, which is warranted for five (5) years.</p>
<ul style="list-style-type: none"> <li>• VST/VSR/VSH</li> <li>• Videostore</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	<p>One (1) year, except Hard Disk Drive, which is warranted for five (5) years.</p>
<ul style="list-style-type: none"> <li>• HVR Series VTR</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                  One (1) year with the exception of the drum assembly which is warranted for ninety (90) days</p>
<ul style="list-style-type: none"> <li>• DVO-1000MD</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• HDXchange System</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<p><b>Camera Products</b></p>		
<p><b>PRODUCT MODEL SERIES</b></p>	<p><b>LIMITED WARRANTY COVERAGE PERIOD</b></p>	
<ul style="list-style-type: none"> <li>• BVP/DXC Camera</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                  One (1) year, except CCD Prism Block Assembly, which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> <li>• RCP-D50/D51</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• DNW/DNV One-Piece Camcorder and Dockable Recorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                  One (1) year, except CCD Prism Block Assembly, which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> <li>• DSR Camcorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                  One (1) year, except a.) VTR Drum assembly, which is warranted for ninety (90) days and b.) Camcorder CCD Prism Block Assembly, which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> <li>• BVW/BVV/DVW/PVV/UVW/MSW One-Piece Camcorder and Dockable Recorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                  One (1) year, except a.) Camcorder Camera CCD Prism Block, which is warranted for two (2) years, and b.) Rotary Upper Drum Assembly, which is warranted for 1,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided during first 500 hours and if operating hours exceeds 500, then credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (1,000 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$
<ul style="list-style-type: none"> <li>• HDC/F23/F35 Camera and HDW Camcorder</li> <li>• HSC-300K</li> <li>• HXC-100K</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                  One (1) year, except a.) CCD Prism Block, which is warranted for two (2) years as follows: Full credit towards replacement during the first twelve (12) months. Thereafter, credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (\text{Balance of Warranty Period Expressed in Months})}{12 \text{ Months}}$ <p>and b.) HDW Camcorder Rotary Upper Drum Assembly, which is warranted for 1,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided during first 500 hours and if operating hours exceeds 500, then credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (1,000 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$

**SONY**

PROFESSIONAL SOLUTIONS OF AMERICA

THIS PRODUCT IS FOR PROFESSIONAL USE

**LIMITED PRODUCT WARRANTY**

<ul style="list-style-type: none"> <li>• CCB Series Camera</li> <li>• EVI-300/400 Series</li> <li>• FCB Series Color Camera Module</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Six (6) months Six (6) months</p>
<ul style="list-style-type: none"> <li>• CCM, DFW, EVI-R, XCD Series Camera</li> <li>• EVI-D/EVI-G Series Pan, Tilt, Zoom Color Camera</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• XC Series Camera</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years Three (3) years</p>
<ul style="list-style-type: none"> <li>• PDW-500 Series SD Cameras</li> <li>• PDW-700 HD 422 Camera</li> <li>• PDW-F800 HD422</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year One (1) year except a) CCD Block which is warranted for two (2) years and b) the Optical Drive System which consists of the BRD-P1, BRD-P2, BRD-P100 assemblies, optical laser block, loader and seek motor which are warranted for seven (7) years parts &amp; labor.</p>
<ul style="list-style-type: none"> <li>• PDW-F300 Series HD Cameras</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years Two (2) years</p> <p>Product warranty inclusions:</p> <ul style="list-style-type: none"> <li>• Priority Depot service.</li> <li>• Periodic maintenance performed per manufacture specifications.</li> <li>• Software support including priority telephone support.</li> <li>• Toll-free telephone technical support during normal business hours; 8:30 A.M. -8 P.M. EST (English language) or 8:30 A.M. - 5:00 P.M. EST (Spanish language) except Sony holidays.</li> </ul>
<ul style="list-style-type: none"> <li>• HVR Series Camcorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year One (1) year with the exception of the drum assembly which is warranted for ninety (90) days.</p>
<ul style="list-style-type: none"> <li>• BRC-300, BRC-H700</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year One (1) year, except the CCD lock which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> <li>• HDVF-20A, F700A, F9900 HDVF-C30W, 700W, 730W</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• PMW Camcorder Series PMW-10MD</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• PMW-500</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year One (1) year, except the CCD block which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> <li>• HXR-NX5</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<p><b><u>Display Products</u></b></p>		
<p><b><u>PRODUCT MODEL SERIES</u></b>      <b><u>LIMITED WARRANTY COVERAGE PERIOD</u></b></p>		
<ul style="list-style-type: none"> <li>• FWD-LX2 Series Professional</li> <li>• KLH-40X1, 40X1/S, 40X1/SS, 40X1/ST, 40X1/T</li> <li>• KLH-W26, W26/S, W26/ST, W26/T, W32, W32/S, W32/ST, W32/T</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years Two (2) years, except the panel, which is warranted against defect for one (1) year. Normal wear (decreased brightness) and image retention (permanent imprint of stationary images on the plasma display) are not covered.</p> <p>Product Warranty Inclusions:</p> <ul style="list-style-type: none"> <li>• At Sony's discretion, Sony will provide on site service for all defects covered by standard warranty or arrange, at Sony's cost, the exchange of a same or similar refurbished product for the defective unit within the standard warranty period but outside 30 day period following purchase.</li> <li>• 30 Day OBF Replacement: Exchange provided for all defects covered by standard warranty and reported within first 30 days following purchase.</li> </ul> <p>*FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATION APPLICABLE TO THESE PROGRAMS, PLEASE VISIT <a href="http://www.sony.com/professionalservices/warranty/display">HTTP://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/DISPLAY</a></p>

**SONY**

PROFESSIONAL SOLUTIONS OF AMERICA

**THIS PRODUCT IS FOR PROFESSIONAL USE****LIMITED PRODUCT WARRANTY**

<ul style="list-style-type: none"> <li>• FWD-S42E1</li> <li>• FWD-S42H1/S47H1</li> <li>• FWD-S27H1 TOUCH, S42E1 TOUCH, S42H1 TOUCH</li> <li>• GXD-L52H1/L65H1</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years Three (3) years</p> <p>Product Warranty Inclusions:</p> <ul style="list-style-type: none"> <li>• At Sony's discretion, Sony will provide on site service for all defects covered by standard warranty or arrange, at Sony's cost, the exchange of a same or similar refurbished product for the defective unit within the standard warranty period but outside 30 day period following purchase.</li> <li>• 30 Day OBF Replacement: Exchange provided for all defects covered by standard warranty and reported within first 30 days following purchase.</li> </ul> <p>*FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATION APPLICABLE TO THESE PROGRAMS, PLEASE VISIT <a href="http://www.sony.com/professionalservices/warranty/display">HTTP://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/DISPLAY</a></p>
<ul style="list-style-type: none"> <li>• KDL-32M4000/9, 32M4000/91, 32M4000/92, 32M4000/93, 32M4000/95, 32M4000/98</li> <li>• KDL-37M4000/9, 37M4000/91, 37M4000/92, 37M4000/93, 37M4000/95, 37M4000/98</li> <li>• KDL-32S5100/9, 40S5100/9, 46S5100/9, 52S5100/9</li> <li>• KDL-40SL140/9, 40SL140/91, 40SL140/92, 40SL140/93, 40SL140/98</li> <li>• KDL-46SL140/9, 46SL140/91, 46SL140/92, 46SL140/93, 46SL140/95, 46SL140/98</li> <li>• KDL-32EX400/H, 40EX400/H, 46EX400/H, 55EX500/H</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years Two (2) years</p> <p>Product Warranty Inclusions:</p> <ul style="list-style-type: none"> <li>• At Sony's discretion, Sony will provide on site service for all defects covered by standard warranty or arrange, at Sony's cost, the exchange of a same or similar refurbished product for the defective unit within the standard warranty period but outside 30 day period following purchase.</li> <li>• 30 Day OBF Replacement: Exchange provided for all defects covered by standard warranty and reported within first 30 days following purchase.</li> </ul> <p>*FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATION APPLICABLE TO THESE PROGRAMS, PLEASE VISIT <a href="http://www.sony.com/professionalservices/warranty/display">HTTP://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/DISPLAY</a></p>
<ul style="list-style-type: none"> <li>• PVM (OLED Model)</li> <li>• BVML series</li> <li>• PVML series</li> <li>• SRM series</li> <li>• LMD series (non-Security models)</li> <li>• BKM accessories</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years Three (3) years</p>
<ul style="list-style-type: none"> <li>• VPL-C/D/E/F/M/P Series Front Projector Products</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years except units purchased before March 2005 which were warranted for two (2) years. Three (3) years, except (a) the LMP series projector lamp which has a ninety (90) day limited warranty period and (b) units purchased before March 2005 which were warranted for two (2) years with the exception of the LMP series projector lamp which was warranted for ninety (90) days (c) the optical block assembly is covered for three (3) years or 2500 hours, whichever occurs first for units purchased between April 2005 to May 2008.</p> <ul style="list-style-type: none"> <li>• OTS Loaner Unit: Available during 1<sup>st</sup> year after product purchase.</li> </ul> <p>* FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT <a href="http://www.sony.com/professionalservices/warranty/ots">WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/OTS</a></p>
<ul style="list-style-type: none"> <li>• VPL-FH300/FW300</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years Three (3) years, except (a) the LMP series projector lamp which has a ninety (90) day limited warranty period</p>
<ul style="list-style-type: none"> <li>• VPL-VW100/P</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years Three (3) years, except (a) the LMP series projector lamp which has a ninety (90) day limited warranty period</p>

**SONY**

PROFESSIONAL SOLUTIONS OF AMERICA

THIS PRODUCT IS FOR PROFESSIONAL USE

**LIMITED PRODUCT WARRANTY**

<ul style="list-style-type: none"> <li>• SRX-R105,110, SRX-S105,110</li> <li>• SRX-T105,110,420</li> <li>• LKR-001,002,003,004,005</li> <li>• LKR-LZ115, 117, 119, 122, 140</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year on-site. One (1) year, except the LKR-X100 series projector lamp which is warranted for 90 days or 200 hours whichever occurs first.</p>
<ul style="list-style-type: none"> <li>• SRX-R200 Series Digital Cinema Systems and Projectors</li> <li>• SRX-R320 Digital Cinema Projector</li> <li>• LKR-LZ111C, 114C, 116C</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years on-site Two (2) years, except the LKR-X series projector lamps which are warranted from non ignition or rupture as follows: 2.0 kW- 2400 hours 3.0 kW- 1000 hours 4.2 kW- 500 hours</p>
<ul style="list-style-type: none"> <li>• LMT Series Media Block</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years on-site Two (2) years</p>
<ul style="list-style-type: none"> <li>• BZMD-1000 ImageCoreHD</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years Two (2) years</p>
<ul style="list-style-type: none"> <li>• VSP-NS7</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years Two (2) years</p>
<b>Printer Products</b>		
<b>PRODUCT MODEL SERIES</b>	<b>LIMITED WARRANTY COVERAGE PERIOD</b>	
<ul style="list-style-type: none"> <li>• UP-CR Series, UP-CX series, UP-D series, UP-DR series, UP-GR series</li> <li>• UP-D "MD" suffix Printers</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year One (1) year, except a.) Thermal Head, which is warranted for one (1) year or 10,000 prints, whichever occurs first.</p>
<ul style="list-style-type: none"> <li>• UPX ID Printer System</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• UPD-77MD</li> </ul>		<p>Product warranty inclusion: One (1) year advanced product exchange.  * FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT <a href="http://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE">WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE</a></p>
<ul style="list-style-type: none"> <li>• UPD-F500, UPD-F550 Digital Film Imager</li> <li>• UPD-F750</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year One (1) year with exception of thermal head which is warranted for three (3) years or 50,000 prints, whichever occurs first</p>
<ul style="list-style-type: none"> <li>• UPD-F750/W2, UPD-F750TNB/W2, UPD-F750/PAC1 Digital Mammography Film Imager</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years* Two (2) years with exception of thermal head which is warranted for (3) years or 50,000 prints, whichever occurs first*  *Effective for purchases from August 1, 2010 through March 26, 2011. Purchase prior to August 1, 2010 and after March 26, 2011 is warranted for one (1) year.</p>
<ul style="list-style-type: none"> <li>• UPD-F500/M1 FilmStation</li> </ul>		<p>Product warranty inclusion: Four (4) years advanced product exchange.  * FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT <a href="http://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE">WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE</a></p>
<ul style="list-style-type: none"> <li>• UPD-F500/M2 FilmStation</li> </ul>		<p>Product warranty inclusion: Five (5) years advanced product exchange.  * FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT <a href="http://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE">WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/AE</a></p>
<ul style="list-style-type: none"> <li>• UPA-PC Series and UPA-PSPAC Picture Station Digital Photo Finishing System</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• UP-970AD, 990AD</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<b>Security Products</b>		
<b>PRODUCT MODEL SERIES</b>	<b>LIMITED WARRANTY COVERAGE PERIOD</b>	



PROFESSIONAL SOLUTIONS OF AMERICA

THIS PRODUCT IS FOR PROFESSIONAL USE

## LIMITED PRODUCT WARRANTY

<ul style="list-style-type: none"> <li>• SNC series Network Cameras</li> <li>• SNT series Video Servers</li> <li>• UNI accessories</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	Three (3) years* (except SNC-Z20 & SNC-RZ30 which is warranted for one (1) year.) Three (3) years* (except SNC-Z20 & SNC-RZ30 which is warranted for one (1) year.)  * Purchases on or after July 1, 2010. Purchases prior to July 1, 2010 are warranted for one (1) year.
<ul style="list-style-type: none"> <li>• SSC series Video Camera</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	Three (3) years Three (3) years except the camera lens which is warranted for one (1) year
<ul style="list-style-type: none"> <li>• LMD series monitors</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• HSR, HSRA series Digital Video Recorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	Two (2) years Two (2) years
<ul style="list-style-type: none"> <li>• NSR Series Network Surveillance Recorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• YS, YT, SNCA, NSBK, RMM accessories</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<b>Other Products</b>		
<b>PRODUCT MODEL SERIES</b>	<b>LIMITED WARRANTY COVERAGE PERIOD</b>	
<ul style="list-style-type: none"> <li>• DMX-R100 Digital Audio Mixer</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• Wired Microphone</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• ES-7 / ES-3 Edit Station</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	One (1) year, except ES-7 Hard Disk Drive, which is warranted for five (5) years.
<ul style="list-style-type: none"> <li>• DMW Series XPRI Editor</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	One (1) year, except DMW-ST001/2 and OS Hard Disk Drive warranted for three (3) years.
<ul style="list-style-type: none"> <li>• LLC Learning Systems</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	Two (2) years Two (2) years, except LL Control Console circuit boards, which are warranted for three (3) years.
<ul style="list-style-type: none"> <li>• PCS-1/11/ TL30/TL50/ G50/70 Series/PCS-HG90 Videoconference Systems</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• FIU-710 Fingerprint ID Unit</li> <li>• FIUK-100 USB Serial Cable</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	One (1) year on hardware only
<ul style="list-style-type: none"> <li>• MVS-6000, MVS-8000A, MVS-8000G, DVS-9000</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	Two (2) years Two (2) years Product warranty inclusions: <ul style="list-style-type: none"> <li>• Next business day on-site priority response.</li> <li>• Periodic maintenance performed per manufacturer's specifications.</li> <li>• Software support including priority telephone support.</li> <li>• Toll-free telephone technical support 24/7/365 (English language only)</li> </ul>
<ul style="list-style-type: none"> <li>• HXCU-100K</li> <li>• HSCU-300K</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• DFS-800</li> <li>• DFS-900M</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• MPE-200</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• PCM-M10</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year, exchange program included

During the labor warranty period, to repair the Product, Purchaser will either return the defective Product, freight prepaid, or deliver it to a Sony Service Center or to a service facility authorized by Sony. The Product to be repaired is to be returned in either its original carton or a similar package affording an equal degree of protection. Sony will return the repaired Product freight prepaid to Purchaser. All freight costs associated with replacement of warranty parts after expiration of the original labor warranty period are the responsibility of the Purchaser. Sony is not obligated to provide Purchaser with a substitute unit during the warranty period or at any time. For an additional fee, Sony field service and support at the Purchaser's location is available to Purchaser at Sony's prevailing per incident billable rates for such service subject to availability.

*The limited warranty stated on this card is subject to all of the following terms and conditions.*

#### TERMS AND CONDITIONS

**1. NOTIFICATION OF CLAIMS; WARRANTY SERVICE:** If Purchaser believes that the Product is defective in material or workmanship, then written notice with an explanation of the claim shall be given promptly by Purchaser to Sony but all claims for warranty service must be made within the warranty period. **If after investigation Sony determines that the reported problem was not covered by the warranty, Purchaser shall pay Sony for the cost of investigating the problem at its then prevailing per incident billable rate.** No repair or replacement of any Product or part thereof shall extend the warranty period as to the entire Product. The specific warranty on the repaired part only shall be in effect for a period of ninety (90) days following the repair or replacement of that part or the remaining period of the Product parts warranty, whichever is greater.

**2. EXCLUSIVE REMEDY; ACCEPTANCE:** Purchaser's exclusive remedy and Sony's sole obligation is to supply (or pay for) all labor necessary to repair any Product found to be defective within the warranty period and to supply, at no extra charge, new or rebuilt replacements for defective parts. If repair or replacement fails to remedy the defect, then, and only in such event, shall Sony refund to Purchaser the purchase price for such Product. Purchaser's failure to make a claim as provided in paragraph 1 above or continued use of the Product shall constitute an unqualified acceptance of such Product and a waiver by Purchaser of all claims thereto.

**3. EXCEPTIONS TO LIMITED WARRANTY:** Sony shall have no liability or obligation to Purchaser with respect to any Product requiring service during the warranty period which is subjected to any of the following: abuse, improper use, negligence, accident, modification, failure of the end-user to follow the operating procedures outlined in the user's manual, failure of the end-user to follow the maintenance procedures in the service manual for the Product where a schedule is specified for regular replacement or maintenance or cleaning of certain parts (based on usage) and the end-user has failed to follow such schedule; attempted repair by non-qualified personnel; operation of the Product outside of the published environmental and electrical parameters, or if such Product's original identification (trademark, serial number) markings have been defaced, altered, or removed. Sony excludes from warranty coverage Products sold AS IS and/or WITH ALL FAULTS and excludes used Products which have not been sold by Sony to the Purchaser. Sony also excludes from warranty coverage consumable items such as fuses and batteries.

All software and accompanying documentation furnished with, or as part of the Product is furnished "AS IS" (i.e., without any warranty of any kind), except where expressly provided otherwise in any documentation or license agreement furnished with the Product.

#### 4. CUSTOMER DATA

Customer shall be solely responsible for maintaining backup data necessary to replace Customer data lost or damaged from any cause.

**5. PROOF OF PURCHASE:** The Purchaser's dated bill of sale must be retained as evidence of the date of purchase and to establish warranty eligibility.

**6. PRODUCT REGISTRATION:** Registration of any Product or of this limited warranty is voluntary; failure to register will not diminish any rights available under this warranty.

#### DISCLAIMER OF WARRANTY

EXCEPT FOR THE FOREGOING WARRANTIES, SONY HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY AND/OR ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR ANY WARRANTY WITH REGARD TO ANY CLAIM OF INFRINGEMENT THAT MAY BE PROVIDED IN SECTION 2-312(3) OF THE UNIFORM COMMERCIAL CODE AND/OR IN ANY OTHER COMPARABLE STATE STATUTE. SONY HEREBY DISCLAIMS ANY REPRESENTATIONS OR WARRANTY THAT THE PRODUCT IS COMPATIBLE WITH ANY COMBINATION OF NON-SONY PRODUCTS PURCHASER MAY CHOOSE TO CONNECT TO THE PRODUCT.

#### LIMITATION OF LIABILITY

THE LIABILITY OF SONY, IF ANY, AND PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR DAMAGES FOR ANY CLAIM OF ANY KIND WHATSOEVER, REGARDLESS OF THE LEGAL THEORY AND WHETHER ARISING IN TORT OR CONTRACT, SHALL NOT BE GREATER THAN THE ACTUAL PURCHASE PRICE OF THE PRODUCT WITH RESPECT TO WHICH SUCH CLAIM IS MADE. IN NO EVENT SHALL SONY BE LIABLE TO PURCHASER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO, COMPENSATION, REIMBURSEMENT OR DAMAGES ON ACCOUNT OF THE LOSS OF PRESENT OR PROSPECTIVE PROFITS OR FOR ANY OTHER REASON WHATSOEVER.

For further information and the name of the nearest authorized Sony service facility contact:

United States of America  
 Sony Electronics Inc.  
 Professional Solutions of America  
 Customer and Engineering Services  
 1 Sony Drive  
 Park Ridge, New Jersey 07656  
 (201) 930-1000